

Lernern Refund Policy

Fees once paid through the payment gateway shall not be refunded other than in the following circumstances

- Multiple times debiting of Candidate Card/Bank Account due to technical error OR Candidate's account being debited with excess amount in a single transaction due to technical error. In such cases, excess amount excluding Payment Gateway charges would be refunded to the candidate
- Due to technical error, payment being charged on the Candidate Card/Bank Account but the enrolment for the Lernern is unsuccessful. Candidate would be provided with the enrolment by Lernern at no extra cost. However, if in such cases, candidate wishes to seek refund of the amount, he/she would be refunded net the amount, after deduction of Payment Gateway charges or any other charges

The Candidate will have to make an application for refund along with the transaction number and original payment receipt if any generated at the time of making payments.

In case of any queries, please call Lernern Helpdesk on +91 9692476975 or write to info@lernern.com